



## PRIVACY POLICY

### OUR PRIVACY POLICY

This website is owned and operated by Spill Tech (Pty) Ltd and will be referred to as 'We', 'our' and 'us' in this Internet privacy policy. By using this site, you agree to the internet privacy policy of this website ('the website'), which is set out on this website page. The internet privacy policy relates to the collection and use of personal information you may supply to us through your conduct on the website.

We reserve the right, at our discretion, to modify or remove portions of this internet privacy policy at any time. This internet privacy policy is in addition to any other terms and conditions applicable to the website. We do not make any representations about third party websites that may be linked to the website.

We recognise the importance of protecting the privacy of information collected about visitors to our website, in particular information that is capable of identifying an individual ('personal information'). This internet privacy policy governs the manner in which your personal information, obtained through the website, will be dealt with. This internet privacy policy should be reviewed periodically so that you are updated on any changes. We welcome your comments and feedback.

### PERSONAL INFORMATION

- Personal information about visitors to our site is collected only when knowingly and voluntarily submitted. For example, we may need to collect such information to provide you with further services or to answer or forward any requests or enquiries. It is our intention that this policy will protect your personal information from being dealt with in any way that is inconsistent with applicable privacy laws in South Africa.
- We also collect, store and use personal information such as:
  - Information relating to your computer such as geographical data, network locations, browsers and versions, screen colours and resolution, flash and java versions, source of referral and number of page views.
  - Information you provide us to contact you such as first name, email and phone number.
  - Any other information you choose to send us.

### COOKIES

A cookie stores information from the web browser that was sent to the web server and is stored on your local computer. This is then used by the server when you revisit a website. We may use persistent and session cookies on our website. This is used to improve user experience on our website.

We use Google Analytics to track and analyse the use of this website. Google's privacy policy is available at: <http://www.google.com/privacypolicy.html>.

### USE OF INFORMATION

Personal information that visitors submit to our site is used only for the purpose for which it is submitted or for such other secondary purposes that are related to the primary purpose, unless we disclose other uses in this internet privacy policy or at the time of collection. Copies of correspondence sent from the website, that may contain personal information, are stored as archives for record-keeping and back-up purposes only.

We will not without your express consent share your information with any other third parties for any advertising purposes.

## **DISCLOSURE**

From the moment when you consent, or disclosure is necessary to achieve the purpose for which it was submitted, personal information may be disclosed in special situations where we have reason to believe that doing so is necessary to identify, contact or bring legal action against anyone damaging, injuring, or interfering (intentionally or unintentionally) with our rights or property, users, or anyone else who could be harmed by such activities. Also, we may disclose personal information if we believe that the law requires disclosure.

We may engage third parties to provide you with goods or services on our behalf. In that circumstance, we may disclose your personal information to those third parties in order to meet your request for goods or services.

## **SECURITY**

We strive to ensure the security, integrity and privacy of personal information submitted to our sites, and we review and update our security measures in light of current technologies. Unfortunately, no data transmission over the Internet can be guaranteed to be totally secure.

However, we'll take all reasonable steps to protect the personal information you may transmit to us or from our online products and services. Once we receive your transmission, we'll also make our best efforts to ensure its security on our systems.

In addition, our employees and the contractors who provide services related to our information systems are obliged to respect the confidentiality of any personal information held by us. However, we'll not be held responsible for events arising from unauthorised access to your personal information.

## **ACCESS TO INFORMATION**

We'll take all reasonable steps to keep any information which we hold about you secure, and to keep this information accurate and up to date. If, at any time, you discover that information held about you is incorrect, you may contact us to have the information corrected.

In addition, our employees and the contractors who provide services related to our information systems are obliged to respect the confidentiality of any personal information held by us.

## **LINKS TO OTHER SITES**

We may provide links to other websites. These linked sites aren't under our control, and we cannot accept responsibility for the conduct of companies linked to our website. Before disclosing your personal information on any other website, we advise you to examine the terms and conditions of using that website and its privacy statement.

## **PROBLEMS OR QUESTIONS**

If we become aware of any ongoing concerns or problems with our websites, we'll take these issues seriously and work to address these concerns. If you have any further queries relating to our privacy policy, or you have a problem or complaint, please contact us.

## **POLICY AMENDMENTS**

We may update this policy at any time by uploading a new version to our website. You may check this URL to view any changes. We may also notify policyholders about changes via email.

## **RIGHT TO OBJECT**

In terms of the POPI Act (POPIA) section 18. (h) (iv) you have the right to object to the processing of personal information as referred to in section 11(3) of the POPIA.

### **Right to lodge a complaint**

In terms of the POPI Act (POPIA) section 18. (h) (v) you have the right to lodge a complaint to the Information Regulator (South Africa) (IRSA). The IRSA contact details are:

<https://www.justice.gov.za/inforeg/contact.html>

JD House, 27 Stiemens Street  
Braamfontein, Johannesburg, 2001

P.O Box 31533  
Braamfontein, Johannesburg, 2017  
Complaints email: [complaints.IR@justice.gov.za](mailto:complaints.IR@justice.gov.za)

## **CHANGES TO THIS NOTICE**

Please note that we may amend this notice from time to time. Please check our website periodically to inform yourself of any changes.

## **CONTACT INFORMATION**

If you have any questions relating to our privacy policy or our treatment of your personal data you may send us an email to [info@spilltech.co.za](mailto:info@spilltech.co.za)